

Cwm Taf Morgannwg Safeguarding Board

A guide to completing your Multi Agency Child Report Form (C1)

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Contents

Introduction	pg 3
Section 1 : Child / Young person(s) details	pg 5
Section 2 : Reason for Referral	pg 6
Section 3 : Child / Young person's principal carers	pg 6
Section 4 : Other household members or significant people in the child/young person's life	pg 7
Section 5 : Details of person(s) causing concern	pg 7
Section 6 : Details of Practitioner making the referral	pg 7
Section 7 : Other professionals involved	pg 8
Section 8 : Details of previous statutory, specialist or targeted Involvement	pg 8
Section 9 : Details of previous assessment(s)	pg 8
Section 10: Consent / awareness	pg 8
How to access an electronic child report form (C1)	pg 12
How to send in your C1 form	pg 12
How to contact us	pg 12

Introduction

Wales Safeguarding Procedures, Children and Young People at risk of harm:

“If any person has knowledge, concerns or suspicions that a child is suffering, has suffered or is likely to be at risk of harm, it is their responsibility to ensure that the concerns are referred to Children Services or the Police, who have statutory duties and powers to make enquiries and intervene when to necessary”.

The most recent child protection procedures outline the Duty to Report Children and Young People at Risk of Abuse, Neglect or Other Kinds of Harm; Roles and Responsibilities.

Immediate Child Protection Concerns

If you believe that a child(ren) is in immediate danger, then please ring the Police on 999.

Before you start

It is essential that you read this guide as it gives you information to help you fill in your referral form.

The referral form is split into 10 sections. The guide gives instructions on how to fill it in and provides extra information on each section. If you need more help or advice, please phone the MASH single telephone number for professionals on 01443 743730.

Please read the below information and guidelines from the most recent Child Protection Procedures. Further information can be found on www.awcpp.org.uk

Definition of child abuse and neglect

“A child is abused or neglected when somebody inflicts harm, or fails to act to prevent harm. Children may be abused in a family or in an institutional or community setting, by those known to them or, more rarely, by a stranger. A child or young person up to the age of 18 years can suffer abuse or neglect and require protection via an inter-agency child protection plan”

Recognition and Referral

Suspicion about child abuse may take the form of ‘concerns’ rather than ‘known facts’. Child welfare concerns can arise in many different contexts, including when a child is already known to Children Services. Concerns can and should be shared with Children Services through a referral. While

concerns will not necessary trigger an assessment or investigation, they help to build up a picture, along with concerns from other sources, which suggests that a child may be suffering harm.

Making the Referral

Referrals should be made to Children Services as soon as a problem, suspicion or concern about a child becomes apparent, and certainly **within 24 hours**.

Outside office hours, emergency referrals should be made to local authority Emergency Duty Service or the Police.

All telephone referrals or referrals made in person should be confirmed in writing within 24 hours on the C1 Form. The referral should contain as much information as possible.

Prevention and Early Intervention

Referrer should be aware of the services available to support children and families. More information is available from the Family Information Service (FIS) on the below contact details:

Merthyr Tydfil FIS – Tel: 01685 727400 or fis@merthyr.gov.uk
Rhondda Cynon Taff FIS – Tel: 0800 1804151 or fis@rctcbc.gov.uk

What happens next?

On receipt of the referral, information sharing will take place with other agencies. Consideration will be taken as to whether an assessment will take place, or not.

The individual employee, professional making the referral may be asked to do some or all of the following tasks, and should be prepared and willing to do them:

- ❖ Contribute to a strategy discussion or strategy meeting
- ❖ Assist in the child protection Section 47 enquiries
- ❖ Attend the child protection conference
- ❖ Provide a written report for the child protection conference
- ❖ Contribute to the Children Services assessments

It is the responsibility of individual employees and professionals to ensure that their child protection concerns are taken seriously and followed through.

Each individual employee and professional is accountable for his or her own role in the child protection process, and if an individual employee or professional remains concerned about a child they should re-refer the child and /or bring the matter to the immediate attention of their senior manager.

The person submitting the C1 referral form is responsible for ensuring quality and accuracy of the information.

If this is a professional concern please give the details (state whether the person of concern works or volunteers to work with children or adults at risk and give full details).

Section 1 : Child / Young Person(s) Details

Who is the referral about? Please include details of child(ren) alleged to have been abused in this section.

- Give surname, first names (in full) and previous names in full
- Include the age of each child / young person
- Give the date of birth / expected date of delivery of each child (the date / the month / then year)
- Identify if child / young person is M for male, F for female, Transgender, or Other (please state) or if preferring not to say
- Ethnicity – please use the following codes:

<i>White</i>	
British	1
English	2
Scottish	3
Welsh	4
Irish	5
Cornish	6
Other (please state):	7
<i>Mixed</i>	
White and Black Caribbean	8
White and Black African	9
White and Asian	10
Other (please state):	11
<i>Asian / Asian British, English Scottish, Welsh or Cornish</i>	
Indian	12
Pakistani	13
Bangladeshi	14
Chinese	15
Other (please state):	16
<i>Black / Black British, English Scottish, Welsh or Cornish</i>	
Caribbean	17

African	18
Other (please state):	19
<i>Other Ethnic Group</i>	
Gypsy / Romany / Irish Traveller	20
Other (please state):	21
Prefer not to say	22

- Include the address that the child / young person is currently residing at. If there is more than one address known, please give full details.
- Give telephone number / mobile numbers for the child / young person
- Include any known email addresses for the child / young person. Please note: it is important that the method of contact is secure and that social media platforms are not used as the contact details.

Section 2 : Reason for Report

Please answer all questions in full. If known, please include the following:

- details of the nature of the alleged abuse, suspected abuse or general concerns
- date, time and place where the alleged abuse occurred
- Identify all persons who have directly witnessed the abuse
- the name, age and address of the person who has direct knowledge of the alleged or suspected abuse
- the name, age and address of any person known to have information on the alleged or suspected abuse
- Information on whether the child has been recently medically examined and, if so, by whom
- It is essential that information regarding allegations or suspicions of abuse be recorded as fully and as accurately as possible in accordance with the Child Protection Procedures. Please indicate if there is additional documentation recorded and the location of this documentation.
- It is important that account/s provided by the child/ren are recorded in chronological order and recounted in the words of the child/ren.

Section 3 : Child / Young Person's Principal Carers

- Give surname, first names (in full) and previous names in full
- State the relationship to the child

- Identify whether the person(s) has parental responsibility for the child – *Parental Responsibility is defined by The Children Act 1989 s.3 (1) as “...all the rights, duties, powers, responsibilities and authority which by law a parent of a child has in relation to the child and his property”*
- Identify if principal carer(s) are M for male, F for female, Transgender, or Other (please state) or if preferring not to say
- Give the age and date of birth (the date / the month / then year)
- Ethnicity – please use the codes as per section 2 above.
- Give the carers address if different from the child or if more than one address has been supplied.
- Give telephone number / mobile numbers for the carer
- Include any known email addresses for the carer
- Please state whether the carer is aware of the referral

Section 4 : Other household members or significant people in the child/young person’s life.

- Give surname, first names (in full) and previous names in full
- Give the age and date of birth or expected date of delivery (the date / the month / then year)
- Identify if adult / child / young person M for male, F for female, Transgender, or Other (please state) or if preferring not to say
- Ethnicity – please use the codes as per section 2 above.
- State the relationship to the child
- Enter address of each person named and enter the relevant code
- Include other children that may have had contact with the alleged perpetrator.

Section 5 : Details of Person(s) Causing Concern

- Give surname, first names (in full) and previous names in full
- Give the age and date of birth (the date / the month / then year)
- Identify if person(s) causing concern is M for male, F for female, Transgender, or Other (please state) or if preferring not to say
- Ethnicity – please use the codes as per section 2 above.
- State the relationship to the child
- Include full address of person(s) causing concern
- Give telephone number / mobile numbers
- If known, identify whether person(s) causing concern is aware of the referral. If aware, then please give full details.

Section 6 : Details of practitioner making the report

Professionals making referrals cannot choose to remain anonymous, though members of the public including volunteers may, if they wish.

- Complete the full name of the person making the referral
- Give your full job title and the name of your agency / organisation.
- Complete the full postal address of your agency / organisation
- Include all contact number(s) and extension numbers
- Give your email address
- State the relationship to the child
- Please state your relationship to the child e.g. health visitor etc.

Section 7 : Other professionals involved

- Include all professionals known to be involved with the child / young person and their family. Please include the GP and details of school if known.
- Give surname, first names (in full)
- Include job title of professional
- State the team and agency the professional is employed by
- State the employment address of the professional
- Include telephone / mobile numbers for the professional

Section 8 : Details of previous statutory, specialist or targeted involvement

This section provides a list of statutory and specialist agencies that may have been involved with the child / young person and their family.

Please indicate 'Yes' or 'No' if you are aware of any involvement with the agencies otherwise tick 'Not known'.

Section 9 : Details of any completed risk assessments

Please indicate whether **any** assessments have been completed e.g. Resilient Families (RCTCBC), Multiple Intervention Assistance, also known as MIA (MTCBC), Domestic Abuse, Substance Misuse, Risky Behaviour etc. If so, please attach to the referral form.

Section 10: Consent

Where the referral is about a non-child protection issue, parental consent must be sought. It will be necessary to discuss with the parents/carers why a referral is being made and that the purpose of this may be to access support for their child/ren and family from preventative and statutory agencies.

It is also good practice for parents to be informed about a child protection referral concerning their child **unless** there is a professional judgement that

this would place the child at risk of further harm. The overriding concern must be the safety of the child.

Professionals who are obtaining consent for a referral must record in their agency record that consent has been agreed.

Please state on the Child Report Form (C1) where consent has been recorded.

If consent has not been obtained, the decision **MUST** be recorded on the Child Report Form (C1) along with the justification for it.

Consideration must also be given to the following:

1. Are there any safety concerns for professionals visiting any of these addresses or people?
 - Please identify fully any concerns e.g. violence, drugs, animals etc.
2. Are there any communication / interpreting needs for the child and / or family?
 - Please include full details and explanation
3. Do the child and/or family have a disability or specific health needs?
 - Please state correct diagnosis if known and give full details

Resilient Families Services – Rhondda Cynon Taff

The Resilient Families Programme for RCT is the Council's recognised approach to delivering the early intervention and prevention agenda.

The creation of the Resilient Families Service provides the opportunity to deliver swift, effective, consistent and bespoke support to families. The Service has been designed to identify the right families in need of support at the right time, to provide swift resilience focused assessments, to remove practical barriers to positive change and to provide timely, appropriate and effective interventions. The Service will deliver improved support to families in quicker response times; shorter and sharper diagnostic assessment; a trusted single point of contact and pro-active practical support to engage with interventions designed to increase resilience levels.

Referrals can be made to the Service via the Information, Advice and Assistance Team in the following way:

- **Families** can self refer for Resilient Families Service by phone (01443 425006) or email (IAATeam@rctcbc.gov.uk)
- **Professionals** referring families to the Resilient Families Service should send referrals to the Information, Advice and Assistance Team (IAATeam@rctcbc.gov.uk) via email using the C1 report form. Professionals need to have the consent of families to refer. All referrals will be 'triaged' by IAA for allocation according to risk/need. Referrals received by IAA that do not reach Children's Services threshold but are deemed appropriate for intervention will be allocated to the Resilient Families Service.

For more information on the Resilient Families Service please contact rfs@rctcbc.gov.uk

Multiple Intervention Assistance – Merthyr Tydfil

MIA is available for families who need additional multiple support services; in addition to the universal services they are already receiving e.g. school and health care.

MIA consists of four key areas of service for every family supported:

- Eligibility criteria based on "Think Family indicators" to identify needs
- Key Workers, to act as a main point of contact for the family
- A Common Assessment, to identify the support required
- A Team around the Family approach, to ensure agencies work together on behalf of the family
- Families, who are likely to need MIA service, may be experiencing problems in any of the following areas of their lives:
 - Housing
 - Finance
 - Education
 - Health and Wellbeing
 - Parenting
 - Children's behaviour

MIA is all about providing support for the whole family; parents, carers, young people and children.

Making Referrals to MIA

The reasons for making a referral can be as follows:

1. The family is already receiving multiple services and the TAF process would be beneficial to them, or
2. The family have requested support, they have additional needs which require more than one service and they meet a number of the Think Family indicators.

The support is aimed at families whose needs are as yet not complex and where they are not receiving statutory services such as intervention from Children Services. However, a referral may be appropriate if statutory services are due to cease and if the family require some ongoing family support as part of their exit plan.

There is a single referral process for MIA and there is a standard referral form which is based on the 'Think Family' indicators. The family need to be fully involved in completing the referral form so that they recognise the need for support. There are information leaflets for children and parents that explain the MIA processes and the assistance available. The referral form should be submitted to the MIA Team, signed by the family and the Referrer. All referrals are logged by an administrator onto the MIA database. This is a Local Authority database governed by Data Protection. The MIA Coordinator reviews all referrals for appropriate content and ensures that it is completed correctly and signed by the parent. If any information is missing or further information is deemed necessary the coordinator will contact the referrer direct to request the information. The Coordinator then completes the Children Services/YOT/Education Request for Information form and submits by secure email to the Duty Intake Team Manager/ YOT Team. The form should then be returned within 48 hours, providing any relevant information and indicating if the referral is appropriate or not. The referral form is then held securely until discussions are held at the next MIA Panel meeting. These are held fortnightly.

'Think Family' indicators

Children growing up in families facing multiple problems are significantly more likely to experience poor outcomes. A good basis for identifying families with multiple needs who are not yet at the threshold for statutory services involvement is to use the indicators¹ outlined below.

If a family meets more than one of the indicators below and they require a multiple service response then a referral to MIA would be appropriate. The service will be firmly based on the effective engagement of families and a drive to working towards the family's perceived needs

The indicators are:

1. No resident in the family is in work

2. The family lives in temporary, overcrowded or poor accommodation
3. No parent in the family has any academic qualifications
4. The mother has a mental health problem
5. At least one parent has a longstanding illness, disability or infirmity that limits their daily activities
6. The family has a low household income (**below £287 per week**)
7. The family cannot afford certain food or clothing items
8. There is evidence of domestic violence in the household
9. There is evidence of substance misuse in the household

To find out more information about MIA, please contact the MIA team:

Telephone: 01685 725011

Email: MIA@merthyr.gov.uk

How to access an electronic child report form:

The electronic child report form can be accessed from the below websites:

www.cwmtafmorgannwgsafeguardingboard.co.uk

www.rctcbc.gov.uk

www.merthyr.gov.uk

www.south-wales.police.uk

How to send in your child report form:

Email to the following addresses:

RCT Children's Services – IAATeam@rctcbc.gov.uk

Merthyr Children's Services – childrens.mash@merthyr.gov.uk

Emergency referrals that are **outside office hours** must be sent to Social Services Emergency Duty Team (EDT) at

SocialWorkEmergencyDutyTeam@rctcbc.gov.uk

To contact the Multi Agency Safeguarding Hub by telephone (single telephone number for professionals) please call:

01443 743730